



Tunnel Ridge Ranch

BOOKING AND HIRE CONDITIONS

CONDITIONS OF BOOKINGS

Tentative bookings may be made but must be confirmed in writing within 14 days.

Confirmation must be accompanied by a TRR group booking form and a 20% deposit.

Minimum & Final Numbers - The minimum group booking number is 30. (Available beds, Bunk House 20 – Tents 48) Final numbers must be confirmed at least seven days before the camp.

Rates & Tariffs - Rates are inclusive of program, accommodation and all meals plus morning and afternoon tea and supper. Rates are subject to review but will be confirmed upon booking.

Weekend Camps - The minimum charge for a standard weekend booking is 7.00pm Friday to 3.00pm Sunday.

Midweek Camps - normally commence with lunch on the first day and end with lunch on the last day.

Cancellations - If a booking is cancelled less than 30 days before the commencement of the camp, a minimum charge of 50% of the full price of the total expected number of guests originally booked will apply.

All other cancellations will incur an administration fee of 25% of the deposit amount.

Payment of Account - Accounts are to be paid on arrival and should be made payable by cash or cheque to Tunnel Ridge Ranch. Any breakages or additional charges shall be paid before departure from camp. Sorry no eftpos or credit card facilities are not available.

Discipline - The person booking the camp will be responsible for the behaviour of the group. Any conduct inconsistent with TRR beliefs and purposes will be deemed unacceptable behaviour. The management reserves the right to ask any person who does not abide by the rules of the camp to leave the property.

Disclaimer – The applicant acknowledges that the owner/operators, managers and staff of Tunnel Ridge Ranch Association inc. will not be responsible for any loss or damage to any property brought on to the camp. Should any claim be made for such loss or damage to property owned by any person associated with the applicant, or any person or body corporate associated with such person, then the applicant will indemnify TRR and its Board in respect of all such claims.

Activities - Are available with confirmation of booking prior to arrival at TRR. These activities are only available with TRR's approved staff supervision.

CONDITIONS OF HIRE

Welcome & Safety Briefing

It is the responsibility of each group to ensure campers understand and follow TRR rules and procedures.

TRR staff needs to be notified on arrival to welcome guests and do a safety briefing. If group dynamics do not permit this, then it is the responsibility of the group leader to convey the safety briefing to the campers.

Alcohol/Drug - no alcohol or non-prescribed drugs are to be brought onto the property.

Smoking - smoking is not permitted within any of the buildings. TRR is designated a smoke free zone.

Activities - whilst the leaders are responsible for the behaviour and supervision of all campers, TRR staff or their sub-contracted outdoor activity providers will instruct, lead & demonstrate all activities. On occasions leaders/teachers will be asked to assist with qualified staff.

Behaviour - Leaders/Teachers are responsible for the behaviour of all campers within their group.

Noise - in consideration of neighbours all noise must cease by 10.30p.m., and must not commence before 7.30

Fires - no fires or BBQ may be lit on the property without the consent of Tunnel Ridge Ranch manager.

First Aid – It is the responsibility of each group to provide their own First Aid equipment and provider.

Cleaning – The facilities are expected to be kept in a clean and tidy state. At the close of occupancy, each group is to leave the property in the way in which it was found.

Duties – assistance in setting up and clearing of tables and the general tidying of the dining room after meals is requested. All campers are expected to keep their area and the campsite clean and tidy.

Pets - no pets are allowed on the ranch's property – unless authorized by TRR management.

Emergency procedures - TRR managers are to be informed of any calls for emergency services. Campers should familiarise themselves with the position of exits, fire alarms, fire fighting equipment and evacuation procedures.

Telephone – is available for emergency use only

Parking – all vehicle parking is strictly at the owner's risk and only in designated car park areas. Unauthorised vehicles are not to be driven around the property at any time. Note: Speed restrictions apply.

Hazards - Swimming dam/ponds/mud slide/canoe area - being a rural area, all ponds and dams on the property, including the adjoining Ewen Maddock Dam are not fenced all children under 10 years of age – must be supervised at all times by a parent or guardian.

Disclaimer – The Owner/Operators, Managers and Staff of Tunnel Ridge Ranch Association Inc. disclaim liability for any and all loss, damage, injury or illness, financial or otherwise, suffered by any person in the use and hiring of this campsite and its facilities, whether resulting from their negligence or from the negligence of agents, employees, board, consultants or advisors or from any other cause whatsoever.